

"The proof is in the pudding!" We are confident with all our years of experience that we can provide expert closet design and quality installation. What do you think??

Please take a few minutes to answer the following questions and return it to the address below or email us at <a href="whenthelia:wh

INITIAL CONTACTS - FIRST IMPRESSIONS			
Phone Reception	Friendly	Average	Unfriendly
First Meeting	Impressive	Comfortable	Uncomfortable
Showroom Experience	Impressive	Disappointing	
<u>Design Review</u>	Exciting	Informative	Confusing
Purchase Agreement	Clear	Confusing	
INSTALLATION PROCESS			
Impression of Installers	S Very Good	Good	Not Good
Quality of Work	Very Good	Good	Not Good
Satisfaction with Design Better than Expected As Expected Disappointed			
<u>OVERALL EXPERIENCE</u>	Very Satisfied	Satisfied	Not Satisfied
Remarks or Suggestions -			
Name		Address	
Signature		Date	